Return Material Authorization Request

Thank you for choosing FLIR System AB Sweden to support your infrared needs. To allow our Service Support Team to respond more efficiently to your request, we kindly ask you to complete this form by providing the requested information. Return this form to the FLIR Service Center in Sweden, **RMA@flir.se**

Please do not return any material before receiving an RMA number from the Service Department.

Very Important! Clearly mark the RMA number on all shipping documents and on the package. Failure to do so will delay customs import clearance.

To fill out this form you will need Adobe Reader 8 or later. http://www.adobe.com/reader

Distributor/Customer:

Invoice Address:

VAT/Org. number:

Contact person: ***PO/ Ref. no.:***

Phone: ***E-mail:***

Shipping Address:

Quotation: ☐ ***Only if the cost exceeds:***

Note: An investigation charge of 200 Euros or 280 USD will be invoiced if our quotation is not approved!

Type of Instrument:

Serial number: ***License number (if any):***

Enclosed accessories:

Reason for return:

Warranty ☐ ***Failure: Out of the box*** ☐ ***Worked for a while*** ☐

General Maintenance including calibration: ☐

Accuracy control report requested (at extra charge): ☐

Declared Customs value:

Delivery conditions: Ex Works Täby (Incoterms 2010)

(please state if you have an account with a preferable Forwarder/Courier, otherwise we will ship on our account and add the freight charge to the Invoice - CPT xxxx)

Additional Notes/Requests

Submit form