



Notice to customer

About updating cameras

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1 Updating the FLIR TG165 camera firmware

1.1 General

This guide describes how to update the camera firmware for the FLIR TG165 camera. If you are not confident that you can complete the update successfully, the update can be done by a FLIR service representative.

1.2 Prerequisites

To update the camera firmware, you will need:

- The camera that you want to update.
- A microSD card (memory card).
- The update files.

1.3 Procedure

Follow this procedure:

1. Copy the UPDATE.bin file to the microSD card using the camera's USB connection or using an microSD card reader.
2. Insert the microSD card into the slot at the top of the FLIR TG165 (under the protective flap).
3. From a power-off condition, press and hold the DOWN arrow button.
4. While holding the DOWN arrow button, press and hold the POWER button.
5. When the upgrade process display is visible, release both buttons.
6. When the display prompts to reboot, power down the FLIR TG165.
7. Power up the FLIR TG165 and check the firmware number per the FLIR TG165 User Guide.
8. If there is an error, repeat the procedure. If a problem persists, contact a FLIR technical support professional at <http://support.flir.com>.